



Technical Support Questionnaire

Print out this form and complete for Tech Support.



Fax this form to (570) 823.0966

Or **call** (570) 822.7899 and have the completed form ready to relay to the consultant.
EZ Bookkeeping Solutions, 243 S. Washington St., Wilkes-Barre, PA 18701

Your Name: _____

Your Company: _____

Address: _____

Phone: _____

Fax: _____

Email: _____

Software Version and Release: _____

Stand Alone PC or Network? _____

Type of Network: _____

Error Message (if any): _____

Description: _____

Signature: _____ Today's date: _____

Some solutions are readily available; others may require in-depth research and testing of a valid model. We reserve the right to reject questions for any reason and can make no guarantees that answers provided are appropriate for your situation given the information provided. We make every reasonable effort to resolve your issue and will attempt to respond within 48 hours.